



SAFEGUARDING

at Earls Court Youth Club (ECYC)

Safeguarding is Everyone's Responsibility

.....
Abdi Aden, CEO
Date: 30 October 2025

.....
Daisy Gili, Chair of Trustees
Date: 10 November 2025



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ECYC SAFEGUARDING POLICY STATEMENT

Safeguarding is Everyone's Responsibility

1. Purpose

This Policy is to provide staff, volunteers, trustees and service users with the overarching principles that guide our approach to safeguarding, supporting and promoting the welfare of children and adults with care and support needs.

2. Policy Statement

Earls Court Youth Club's aim is for our members to be happy, healthy and safe, to enjoy their childhood and to have great opportunities to pursue their ambitions and be part of their community. We deliver activities on site and on-location to achieve this and on occasion we work with partners in the voluntary, statutory and private sectors to support these activities.

Safeguarding is fundamental to our work and we aim to work with our members and our partners to support the highest standards in safeguarding.

ECYC believes that it is always unacceptable for a child or vulnerable adult to experience abuse of any kind. We believe that everyone has a responsibility to safeguard the welfare of all children, young people and adults with care and support needs by a commitment to practice, which protects them from harm.

We believe that the welfare of children, young people and vulnerable adults is paramount. All children and vulnerable adults, regardless of age, disability, gender reassignment, race, religious belief, sex and sexual orientation or identity have the right to protection from all types of harm and abuse.

We recognise that some groups of children may be more vulnerable to harm or exploitation because of disability, refugee status, looked after status, poverty, gender, race and other social factors. We are committed to providing additional support to children from minority ethnic groups and disabled children to overcome barriers they may face, for example with communication or the impact of discrimination.

Principles

At ECYC we will safeguard children and adults with care and support needs by:

- Listening to children and vulnerable adults, respecting and valuing them at all times.
- Building a safeguarding culture where staff, volunteers, children and vulnerable adults know how they are expected to behave and feel comfortable sharing concerns
- Appointing a Designated Safeguarding Lead, Deputy(s) and a member of the trustee board to take lead responsibility for safeguarding at the highest level in our organisation
- Providing written safeguarding and child protection procedures and making sure all staff and volunteers understand and implement the procedures
- Making sure all staff and volunteers understand and follow the safeguarding and child protection policies and what to do if they have a concern, through effective induction, training, management and supervision
- Recruiting staff and volunteers safely, ensuring that all necessary checks are made and safe recruitment good practice guidelines are followed



- Challenging discrimination and promoting the right to equal protection regardless of race, ethnicity, culture, religion, faith, gender, gender identity, sexual orientation, disability, social or immigration status or any other element of diversity
- Adhering to our Code of Conduct for staff and volunteers at all times
- Working in partnership with the safeguarding agencies, sharing information quickly with RBKC's safeguarding teams, police and the LADO.

We will safeguard adults with care and support needs by implementing the Six Principles of adult safeguarding:

- Empowerment: People being supported and encouraged to make their own decisions and informed consent
- Prevention: It is better to take action before harm occurs.
- Proportionality: The least intrusive response appropriate to the risk presented.
- Protection: Support and representation for those in greatest need.
- Partnership: Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.
- Accountability: Accountability and transparency in safeguarding practice.

3. Scope of this policy

This policy applies to all ECYC personnel. This includes staff and volunteers, including trustees, freelance and sessional workers, students on work placements and anyone working on behalf of ECYC.

4. Definitions

A child is anyone under the age of 18, as set out in the Children Act.

Safeguarding concerns relate both to children at risk of abuse or neglect and to children who are at risk of not being able to thrive and meet positive outcomes in their lives.

Safeguarding and promotion of children's welfare is defined in [Working Together 2023](#) as:

- providing help and support to meet the needs of children as soon as problems emerge
- protecting children from maltreatment, whether that is within or outside the home, including online
- preventing impairment of children's mental and physical health or development
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care
- promoting the upbringing of children with their birth parents, or otherwise their family network through a kinship care arrangement, whenever possible and where this is in the best interests of the children
- taking action to enable all children to have the best outcomes in line with the outcomes set out in the Children's Social Care National Framework.

Child protection is part of safeguarding and promoting welfare. This refers to the activity that is undertaken to protect specific children who are suffering, or are likely to suffer, significant harm.



Adults aged 18 and over have the potential to be vulnerable for a variety of reasons and in different situations. An adult may be vulnerable if he/she:

- Has a learning or physical disability
- Has a physical or mental illness, including addiction to alcohol or drugs
- Has a reduction in physical or mental health
- Is in the receipt of any form of healthcare
- Is detained in custody
- Is receiving community services because of age, health or disability
- Is living in sheltered or residential care home
- Is unable, for any reason, to protect themselves against significant harm or exploitation.

5. Legislative framework and guidance

At ECYC we recognise our legal responsibility to safeguard children and adults with care and support needs and promote their welfare. We will therefore act within the framework set by the Children Acts 1989 and 2004 and the Safeguarding Vulnerable Groups Act 2006. We will also implement guidance including:

- Local Safeguarding Children Partnership Multi-agency Safeguarding Children Arrangements guidance, [Welcome to Lscp | Lscp \(rbkc.gov.uk\)](#)
- Working Together to Safeguard Children 2023, [Working together to safeguard children - GOV.UK](#)
- London Safeguarding Children Procedures 2025, London Safeguarding Children Board, [London Safeguarding Children Procedures](#)
- National Youth Agency, Safeguarding guidance for youth clubs, [Safeguarding & Risk Management Hub - National Youth Agency](#)
- Department for Education, [After school clubs, community activities and tuition: safeguarding guidance for providers](#)
- BSI, [New standard on safeguarding children in out-of-school settings](#), 2025
- Charity Commission guidance on Safeguarding, [Safeguarding and protecting people for charities and trustees - GOV.UK \(www.gov.uk\)](#)
- Social Care Institute for Excellence guidance on safeguarding for children and vulnerable adults, [Social Care Institute for Excellence \(SCIE\)](#).

Supporting Documents

This policy statement should be read in conjunction with our related policies:

- Safeguarding Procedures (below)
- Safer Recruitment (below)
- Code of conduct for staff and volunteers
- Whistleblowing policy
- Health & Safety Policy and Procedures
- Complaints Procedure
- Confidentiality and information sharing
- Whistleblowing
- Anti-bullying and online safety
- Photography and sharing images (see below)

6. ECYC Designated Safeguarding Person and Deputy

Designated Safeguarding Lead for ECYC: Abdi Aden, CEO, 07956 451 636, abdi.aden@ecyc.co.uk

Deputy Designated Lead: Brendon Read **Phone number:** 07927 132 223 **Email**

brendon.read@ecyc.co.uk **Board Level lead:** Daisy Gili, Trustee, daisy.gili@ecyc.co.uk



7. RBKC Safeguarding Contacts

Consultation and Advice about a child/young person resident in The Royal Borough of Kensington and Chelsea:

Kensington and Chelsea Duty Line:

Telephone: 020 7361 3013 (Out of hours – 020 7361 3013)

For LADO consultations and referrals please contact the duty Child Protection Adviser on:

Telephone: 020 7361 3013

Email: KCLADO.Enquiries@rbkc.gov.uk

Bi-borough PREVENT

Telephone: 020 8753 5727

Email: prevent@lbhf.gov.uk

Adult Social Care

Telephone: 020 7361 3013 – Social Services Line

Email: socialservices@rbkc.gov.uk

A full list of Safeguarding contacts for RBKC is available at:

[Useful Safeguarding Contacts for Professionals | Iscp \(rbkc.gov.uk\)](#)

Further information is available from the Local Safeguarding Children Partnership at: [Welcome to Iscp | Iscp \(rbkc.gov.uk\)](#)

For children and young people who live in other boroughs, please contact the Duty Line for the borough where the child lives.

Policy Updated: November 2025. Next Review Date: November 2026



ECYC Safeguarding Procedures

Safeguarding is Everyone's Responsibility

1. Introduction

These procedures set out ECYC's procedures for safeguarding children, young people and vulnerable adults.

Purpose:

- To protect children and young people and vulnerable adults who ECYC personnel may come into contact with, observe or hear information about concerning welfare.
- Make all staff, volunteers and trustees aware of what is expected of them in terms of their approach, behaviour and actions, roles and responsibilities.
- To provide all staff, volunteers and service users with clear procedures to follow for reporting safeguarding concerns and responding to allegations
- To set out roles and responsibilities for responding to safeguarding concerns and allegations against staff/volunteers.

2. Recognising abuse and neglect

A person may abuse or neglect a child by inflicting harm, or by failing to act to prevent harm. Children & young people may be abused in a family, institutional or community setting; by those known to them or, more rarely, by a stranger.

Physical abuse: may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating, or otherwise causing physical harm to a child, including by fabricating the symptoms of, or deliberately causing, ill health.

Emotional abuse: persistent emotional ill-treatment of a child such as to cause severe and persistent adverse effects on the child's emotional development. It may involve conveying to children that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person, age or developmentally inappropriate expectations being imposed on children, causing children frequently to feel frightened, or the exploitation or corruption of children.

Sexual abuse: involves forcing or enticing a child or young person to take part in sexual activities, whether or not the child is aware of what is happening. The activities may involve physical contact, including penetrative or non-penetrative acts. They may include involving children in looking at, or in the production of, sexual images or videos, or encouraging children to behave in sexually inappropriate ways.

Neglect: persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development, such as failing to provide adequate food, shelter & clothing, or neglect of, or unresponsiveness to, a child's basic emotional needs.

Abuse also includes: Bullying, County Lines, Criminal Exploitation, Domestic Abuse, FGM, Grooming, Harmful sexual behaviour, Modern Slavery, Online Abuse, Radicalisation, Sexual Exploitation and Trafficking.

There are many signs of abuse and neglect including

- regular flinching in response to sudden but harmless actions, for example someone raising a hand quickly
- showing an inexplicable fear of particular places or making excuses to avoid particular people
- knowledge of 'adult issues' for example alcohol, drugs and/or sexual behaviour which is inappropriate for their age or stage of development
- angry outbursts or behaving aggressively towards other children, adults, animals or toys
- persistently challenging behaviour, lack of resilience, persistent reckless behaviour that puts self and others at risk
- becoming withdrawn or appearing anxious, clingy or depressed
- self-harming or thoughts about suicide
- changes in eating habits or developing eating disorders
- regularly experiencing nightmares or sleep problems
- regularly wetting the bed or soiling clothes
- in older children, risky behaviour such as substance misuse or criminal activity
- running away or regularly going missing from home or care
- not receiving adequate medical attention after injuries.

A full description is given on the NSPCC website at www.nspcc.org.uk.

Whilst these signs do not necessarily mean that a child or vulnerable person is being abused, they probably indicate that the child or family is having some problems which should be investigated.

Be Alert

Be aware that the following children, young people and adults may be particularly vulnerable if he/she:

- is disabled and has specific additional needs
- has special educational needs
- is a young carer
- is showing signs of being drawn into anti-social or criminal behaviour, including gang involvement and association with organised crime groups
- is frequently missing/goes missing from care or from home
- is at risk of modern slavery, trafficking or exploitation
- is at risk of being radicalised or exploited
- is in a family circumstance presenting challenges for the child, such as drug and alcohol misuse, adult mental health issues and domestic abuse
- is misusing drugs or alcohol themselves
- has returned home to their family from care
- is a privately fostered child

3. Roles and responsibilities

Designated Safeguarding Lead for ECYC: Abdi Aden, CEO, 07956 451 636, abdi.aden@ecyc.co.uk

Deputy Designated Leads: Brendon Read, **Phone number:** 07927 132 223 **Email**

brendon.read@ecyc.co.uk **Board Level lead:** Daisy Gili, Trustee, daisy.gili@ecyc.co.uk

All ECYC personnel including staff, trustees, volunteers and freelance staff have a duty to safeguard and promote the welfare of children and adults.

ECYC does not have statutory duties or powers under the Children's Act to carry out investigations into suspicions or allegations of abuse. Our role is to identify and report any concerns about the



children and vulnerable adults that we work with.

All personnel at ECYC have a duty to report concerns so that the agencies powered with investigative responsibility can do so.

All personnel should:

- Be familiar with and follow our policy and procedures for safeguarding
- Know who to contact to express concerns about a child's or adult's welfare
- Know how to respond to a disclosure from a child or young person
- Remember that an allegation of abuse or neglect may lead to a criminal investigation and therefore practitioners should not do anything that may jeopardise a police investigation, such as asking leading questions or attempting to investigate the allegations of abuse
- Attend training that raises awareness of safeguarding issues and equips them with the skills and knowledge needed

The CEO, Abdi Aden, is the Designated Safeguarding Lead with overall responsibility for safeguarding and child protection. The role of the Designated Safeguarding Lead is to:

- Make sure all personnel are aware of this policy and how to raise safeguarding concerns
- Ensure all staff, volunteers and freelancers understand the symptoms of abuse and neglect
- Ensure that all partner organisations working at ECYC have completed a due diligence form
- Oversee referrals and reporting of any concerns to RBKC Children's Services or to the police
- Oversee monitoring of any children who are the subject of child protection plans
- Maintain accurate and secure safeguarding records, including DBS and training registers, and all information relating to safeguarding concerns and referrals.

The CEO is accountable to Trustees for safeguarding within the organisation and will ensure a clear framework for the management accountability for safeguarding is in operation.

Daisy Gili is the senior board level lead for safeguarding. The role of the board level lead for safeguarding is to provide challenge and support on safeguarding matters to the Designated Safeguarding Lead.

The board of trustees is responsible for regularly reviewing and approving the Safeguarding Policy and procedures. Trustees also play a role in safe recruitment of senior staff, dealing with allegations against staff or volunteers, disciplinary proceedings, complaints, whistleblowing, safeguarding audits and risk management, as set out in the relevant policies and procedures.

Staff Training

The CEO and Senior Youth Worker have attended Level 3 Designated Safeguarding Lead training in 2024 and 2025 respectively. We have also organised Safeguarding training for all ECYC staff in November 2024 and May 2025.

All staff are briefed on Safeguarding and are asked to read this Safeguarding policy as part of their induction at ECYC.

ECYC staff attend training in safeguarding provided by the Local Safeguarding Children Partnership and Young K&C on an ongoing basis.

ECYC keeps a register of staff training to ensure that staff have the training required.



4. What to do if you have a safeguarding concern about a child or vulnerable adult

If you think that a child/young person or vulnerable adult is at risk of **immediate harm**, please **contact the police immediately on 999**.

If you have an urgent Safeguarding concern about a child or young person please contact your safeguarding lead, CEO Abdi Aden, or the Deputy Designated safeguarding lead, Mohammad Humza Hussain and if unavailable call the Kensington and Chelsea Children's Services Duty Line without delay and follow their instructions – Tel: 020 7361 3013 (Out of hours – 020 7361 3013)

If you have an urgent Safeguarding concern about a vulnerable adult please contact your safeguarding lead, CEO Abdi Aden, and if unavailable contact 020 7361 3013 – Adult Social Care, socialservices@rbkc.gov.uk

Where there is a concern about the welfare of a child, but no immediate risk, it should be discussed as soon as possible with the Designated Safeguarding Lead or Deputy Designated Safeguarding Lead and recorded in the daily debriefs along with any actions required. The Designated Safeguarding Lead or their Deputy will support the worker to write their concerns, discuss a course of action, [by using the guidance in RBKC's Thresholds of Need document](#), and contact the Kensington and Chelsea Children's Services Duty Line.

The Designated Safeguarding Lead or their deputy will respond as quickly as possible and will assess the concerns to determine whether an external referral to RBKC children's services, to adult social care or the police should take place.

The Designated Safeguarding Lead is usually responsible for making external referrals to RBKC children's services, adult social care or the Police, except in an emergency. In the event that a staff member makes a referral, a copy must be provided immediately to the Designated Safeguarding Lead.

In an emergency, where a child, young person or vulnerable adult makes a serious allegation, or if there has been an assault or a worker witnesses an incident which causes him/her to consider a child or vulnerable adult is in **immediate** risk of significant harm, then ECYC will need to take action immediately that the child or vulnerable adult is protected. If it is not possible to discuss the situation immediately with one of the Designated Safeguarding Leads, the worker will need to contact the police or RBKC children's services.

ECYC's CEO is responsible for ensuring that incident reports, referrals and all information regarding safeguarding individual children and adults is securely stored.

If possible and appropriate ECYC will inform the child's parents or the young person or vulnerable adult concerned of the need to make a referral and why it is being made. It is important that we work in partnership as much as possible with the families concerned.

If you have urgent concerns about the safety of a child and are unable to contact the Designated Safeguarding Lead, please contact the Deputy Designated Safeguarding Lead, Mohamed Humza Husain. If you cannot contact either the DSL or the Deputy DSL please do not hesitate to contact the Duty Officer or the police using the numbers above. These external agencies will be in a position to determine an appropriate course of action and to advise you on next steps.

In all situations, you may be asked to provide an outline of your concerns in writing. If the matter is

referred to children or adult services or the police, you may be asked to provide a formal statement of your concerns for subsequent external investigations.

5. Responding to Disclosures from children and vulnerable adults

If you are approached by a child, young person or vulnerable adult, with a disclosure that they are being, or has been harmed or abused, or you are informed of such a disclosure by a staff member or member of the public.

Do:

- Stay calm
- Listen to what is said, allowing the child to proceed at his or her own pace
- Explain to the child that this information will probably need to be shared with others and never promise to “keep a secret”
- Ask questions for clarification only, and not to elicit a particular answer.
- At the earliest opportunity, and within a maximum of 24 hours of the incident taking place, write a report of exactly what was said, not an interpretation (e.g. “Then X said “P touched my bum” NOT “Then X told me his friend had touched him inappropriately”) and ensure this report is signed and dated. (Use incident report form Appendix)

Don't:

- Promise to keep the information secret. Make it clear that you have a duty to refer the matter on.
- Stop the individual who is freely recalling significant events.
- Make the individual tell anyone else. S/he may have to be formally interviewed later and it is important to minimise the number of times information is repeated.
- Make any suggestions to the individual about how the incident may have happened.
- Question the individual, except to clarify what they are saying.
- Discuss the information with anyone other than your line manager, a Safeguarding Lead or an appropriate external agency.

If concerns have arisen over a period of time from observations of a child or vulnerable adult's behaviour or through observation of someone's behaviour towards the child or vulnerable adult, the ECYC worker should write a report with dates, about what has caused them concern. As with a verbal disclosure this report must be objective, with descriptions of specific and observable incidences and should distinguish fact from opinion. (Use incident report form Appendix).

6. Allegations of abuse made against children

Please be aware that sometimes children of both genders can direct physical, sexual or emotional violence towards their parents, siblings, or other children.

The harm caused to children by harmful or bullying behaviour of other children, either by a single child or groups of children can be significant. This may take the form of a single incident or ongoing harmful behaviours.

Such abuse is subject to the same safeguarding procedures as apply in respect of children being abused by an adult.

When it is alleged that a child has been abused by another child, this must be reported to the Leader in Charge (Designated Safeguarding Lead or Deputy Designated Safeguarding Lead) who will also record relevant actions in the daily briefings/debriefings and refer the incident to RBKC's family



services as set out in this Safeguarding Policy. Two separate referrals should be made – one for the child who is alleged to have been abused and a separate referral for the child who is alleged to be the abuser. This may result in investigation of each child's needs separately or identifying an alternative or more local strategy.

Children who harm others should be held responsible for their harmful behaviour and professionals responding to them should be alert to the fact that they are likely to pose a risk to children other than the current victim.

7. Safer Activities

We aim to create a safeguarding culture in which children, young people and vulnerable adults are supported to participate fully and are able to express any concerns that they have about safeguarding issues.

Our Health & Safety Policy and our risk assessments give further information about how ECYC manages health and safety, including arrangements for:

- Staff ratios, supervision of young people at the club and on offsite trips
- First aid
- Recording of registrations, attendances and parental consents in line with NSPCC guidelines, including medical information and emergency contact details
- Management of the building and equipment

Contact with children

There are a number of situations where contact with children may occur including:

- On-site activities at the Youth Club
- Off-site activities such as trips or residentials
- On-line activities that replace onsite activities during exceptional circumstances such as pandemics
- Events hosted by ECYC or in partnership with ECYC where children/young people and parents are invited such as the Annual General Meeting

Contact with vulnerable adults

ECYC has contact with potential vulnerable adults either face to face, online, over the telephone and in writing. These situations include;

- On-site activities at the Youth Club
- Off-site activities such as trips or residentials
- On-line activities that replace onsite activities during exceptional circumstances such as pandemics
- Events hosted by ECYC or in partnership with ECYC where children/young people and parents are invited such as the Annual General Meeting

Staff work with children/young/people/vulnerable adults in groups and on a one-to-one basis depending on the needs of the activity or the individual. Staff will also sometimes observe directly, observe on CCTV, infer from statements made or hear information that raises concerns about a child's welfare.

ECYC will ensure that all environments where services/activities are delivered will not cause harm to vulnerable adults or children. As well as ensuring that suitable staff deliver activities, all service delivery environments will be assessed in line with ECYC's Health & Safety Policy and risk



assessments.

ECYC regards bullying and harassment as unacceptable. Children, young people and vulnerable adults have the right to participate fully in an environment which is free from fear and intimidation. Firm action will be taken whenever it occurs: maintaining a strong stance against bullying helps to create a positive, caring and healthy environment where individuals are respected and feel secure in a way which enhances personal and social development.

Any allegation of bullying made against a member of ECYC's staff will be dealt with via the child protection procedure if it involves inappropriate physical contact with a child and via the line management system otherwise (eg: verbal harassment or intimidation), as set out in our personnel policies and procedures.

To safeguard our members, staff and visitors we have 24 hour CCTV in operation which the Leader in the Charge will monitor.

8. Allegations against staff members and personnel

If you are concerned that a **member of staff or any other person** is harming or abusing a child or vulnerable adult, or has entered into an inappropriate relationship with a child or young person, you must report your concerns immediately to the Designated Safeguarding Lead CEO Abdi Aden. If your concern is about the CEO Abdi Aden, it should be reported to ECYC's Board Level Lead, Daisy Gili.

Allegations of abuse or concerns raised against members of staff, partnership's staff, contractors, volunteers and trustees, will always be treated seriously. Where there is an allegation against a member of staff the Centre Manager should be informed immediately and an investigation will be carried out. There may also be disciplinary or criminal (police) investigations.

The person receiving the allegation (CEO or Board Level Lead) will pass on all concerns relating to staff to the Local Authority Designated Officer (LADO, see Appendix for contact details). In the first instance this can be verbal, but should be followed up by a written referral to the LADO.

9. Local Authority Designated Officer (LADO)

The LADO deals with allegations against staff within the children's workforce in RBKC.

Where one of the following allegations have been made, these must be reported to the LADO within one working day:

- behaved in a way that has harmed or may have harmed a child
- possibly committed a criminal offence against or related to a child
- behaved towards a child/children/young person/young people in a way that indicates they would pose a risk of harm if they work with children regularly or closely.

The LADO can also be contacted for advice regarding concerns or suspicions about behaviour towards children by staff within RBKC's children's workforce. This includes volunteers as well as paid staff and those in a position of trust for example faith leaders.

The RBKC LADO can be contacted on:

Telephone: 020 7361 3013, **Email:** KCLADO.Enquiries@rbkc.gov.uk

When ECYC personnel are asked to leave for safeguarding reasons, the Disclosure and Barring Service must be informed: <https://www.gov.uk/guidance/making-barring-referrals-to-the-dbs>

10. Privacy, Confidentiality and Information Sharing

ECYC will respect the privacy of the child, young person or vulnerable adult, by recognising that all information regarding possible or actual abuse within a setting should be kept confidential to the Designated Safeguarding Lead and the staff immediately involved with the child.

The Designated Safeguarding Lead will disclose any information about an abused child on a need to know basis only.

All staff, volunteers and trustees must be aware that they have a professional responsibility to share information quickly with other agencies in order to safeguard children, e.g. the policy and social care, as set out in Government guidance on information sharing, [Information sharing advice for safeguarding practitioners - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/guidance/information-sharing-advice-for-safeguarding-practitioners).

Safeguarding concerns must be reported to the RBKC Duty Line, even if the child or parent asks not to. In this case, please explain to the child or parent that as a professional you have a responsibility to report, with the aim of securing additional support for the child and family.

ECYC will ensure that data about children, young people or vulnerable adults will be stored securely.

ECYC's uses a membership form that includes consent for use of photographs to ensure informed consent is given before images are used. When photos are to be displayed publicly, ECYC seeks the express consent of parents prior to using the photos in this way.

ECYC will also respect the privacy of staff members, by following the procedures set out in our Disciplinary and Grievance procedures and by keeping HR information confidential and secure. Information is shared on a need to know basis and the RBKC LADO will be informed of allegations against staff and we will follow any advice given by the LADO.

ECYC's complaints procedure is an important way in which concerns can be surfaced and should be easily accessible to clients. For more information see ECYC's Complaints Procedure

11. Safer Recruitment, induction and management support

ECYC's recruitment and selection process ensures that checks are made of staff, volunteers and freelance contractors, in order to prevent a person using their position to harm a child or vulnerable adults. These include:

- Identity documents including photographic identity, NI Number and proof of address
- Proof of right to work in the UK
- References including a professional reference
- Qualification certificates if required for the role
- Disclosure and Barring Service (DBS) Check if eligible. All appointments to posts involving direct work with children and/or vulnerable adults will be subject to an Enhanced Disclosure from the DBS, and a re-check every 3 years. Where appropriate we will request to see evidence of an existing relevant DBS while we wait for a new one to be carried out.

Volunteers and freelance consultants pose the same level of risk to members as paid staff.

Vetting checks include:

- a self-disclosure form to disclose previous spent/unspent convictions
- References including a professional reference where appropriate



- DBS check if eligible. All volunteers and freelance consultants working directly with children and/or vulnerable adults will be subject to an Enhanced Disclosure from the DBS, and a re-check every 3 years. Where appropriate we will request to see evidence of an existing relevant DBS while we wait for a new one to be carried out.

A criminal record does not prevent employment at ECYC. A thorough Risk Assessment is carried out by the CEO if convictions are revealed on the declaration form or criminal record check or it is not possible to obtain a criminal record check from abroad, prior to confirming or withdrawing an appointment.

ECYC's induction process ensures a thorough induction for new staff into the organisation. As part of Induction, the line manager must ensure new staff read key corporate policies, including Safeguarding, Data Protection and Confidentiality policies, and understand their personal responsibilities within these, and that any training needs are identified and addressed. An Employee Handbook will be made available. ECYC ensures that all staff receive regular ongoing management support and feedback on performance, including regular supervision meetings with their line manager, to ensure that performance meets appropriate standards and training and development opportunities are discussed. Staff attend daily staff debriefings and reflective practice sessions.

ECYC provides regular training opportunities for all staff and volunteering including hosting Safeguarding training and signposting staff to safeguarding training provided by the LSCP. We ensure that all staff receive regular ongoing management support and feedback on performance, to ensure that performance meets appropriate standards and training and development opportunities are discussed.

12.Preventing extremism

We have a responsibility to safeguard children, young people and families from violent extremism and gang violence, set out in the government's Prevent Strategy of 2010.

We aim to prevent radicalisation of children and young people to hold extreme views including views justifying political (including far right beliefs), religious, sexist, racist and other violence, or to steer them into a rigid and narrow ideology that is intolerant of diversity leaving them vulnerable to future radicalisation.

The current threat from terrorism in the United Kingdom may include the exploitation of vulnerable people, to involve them in terrorism or in activity in support of terrorism. The normalisation of extreme views may also make children and young people vulnerable to future manipulation and exploitation.

We are clear that this exploitation and radicalisation should be viewed as a safeguarding concern and also reported to the bi-borough prevent team on telephone: 020 8753 5727 or email: prevent@lbhf.gov.uk

We recognise the potential use of ICT to groom a child, young person or vulnerable adult or to perpetrate abuse and we will support and encourage parents and carers to do what they can to keep their children and young people safe online and when using their mobile phones and game consoles.

13.Other related policies and procedures

Staff are encouraged in line with our Policies and Procedures to value diversity and respect the



contribution of each individual.

Employees are encouraged to raise concerns about employment practices and concerns will be taken seriously. Unlawful discrimination, bullying or harassment will not be tolerated. The Grievance Policy sets out how to raise concerns both informally and formally, how concerns will be investigated and support for individuals raising a concern as well as for employees who are the subject of a complaint. Employees will not suffer any negative treatment for giving constructive criticism or raising a genuine grievance.

ECYC's Whistleblowing Policy provides guidance for staff on confidential reporting of concerns about wrong doing in the workplace.

ECYC's Complaints Procedure enables young people, parents and members of the public to bring to our attention any concerns that they have.

ECYC's Code of Conduct Policy provides information to staff and volunteers working with children, young people and vulnerable people.

ECYC's Behaviour procedures enable staff to reduce and stop bullying and anti-social behaviour.

ECYC's Online safety procedures including having parental software controls installed and working with children and young people to advise and support them to stay safer online.

14. Other opportunities for early intervention and support

ECYC is committed to supporting the wellbeing of the children, young people and vulnerable adults that we work with. We work closely with partner agencies to provide support to children, young people and vulnerable adults, not just on child protection issues.

There are a wide range of supportive services that we can help children and families to access. This includes: Early Help, RBKC's Detached and Outreach Team, RBKC's Targeted Prevention Team, Child & Adolescent Mental Health Services, Public Health, Short Breaks for Disabled Children, the NHS, other local youth services and local food banks.

RBKC commissions and delivers a range of services for children and young people that we can easily signpost and refer to including sports, the arts, family support, support for young people at risk.

Please talk to your line manager if you have suggestions for additional support we could help a child or vulnerable adult to access.

15. Awareness of ECYC's policies and procedures

ECYC's Safeguarding Policy and Procedures relate to measures in a range of other ECYC policies that have been referred to and highlighted throughout where relevant.

All staff are required to read our policies and procedures, including those on Safeguarding, and to understand their responsibilities in their role. Staff are given time to do this during induction.

The Safeguarding policy and procedures will be displayed on our website.

Policy Updated: November 2025. Next Review Date: November 2026



Appendix 1 – Useful Contacts

1. ECYC Designated Safeguarding Person and Deputy

Designated Safeguarding Lead for ECYC: Abdi Aden, CEO, 07956 451 636, abdi.aden@ecyc.co.uk

Deputy Designated Leads: Brendon Read, **Phone number:** 07927 132 223 **Email** brendon.read@ecyc.co.uk **Board Level lead:** Daisy Gili, Trustee, daisy.gili@ecyc.co.uk

2. RBKC Safeguarding Contacts

Consultation and Advice about a child/young person resident in The Royal Borough of Kensington and Chelsea:

Kensington and Chelsea Duty Line:

Telephone: 020 7361 3013 (Out of hours – 020 7361 3013)

For LADO consultations and referrals please contact the duty Child Protection Adviser on:

Telephone: 020 7361 3013

Email: KCLADO.Enquiries@rbkc.gov.uk

Bi-borough PREVENT

Telephone: 020 8753 5727

Email: prevent@lbhf.gov.uk

Adult Social Care

Telephone: 020 7361 3013 – Social Services Line

Email: socialservices@rbkc.gov.uk

A full list of Safeguarding contacts for RBKC is available at:

[Useful Safeguarding Contacts for Professionals | Iscp \(rbkc.gov.uk\)](#)

Further information is available from the Local Safeguarding Children Partnership at: [Welcome to Iscp | Iscp \(rbkc.gov.uk\)](#)

For children and young people who live in other boroughs, please contact the Duty Line for the borough where the child lives.

Appendix 2 – Incident/Concern Recording Log

Section 1: Details of the child and their parent/carers		
Name of child/young person:		
Gender: Male/Female/Other	Age:	Date of Birth:
Ethnicity;	Religion:	Child's First Language:
Home Address (including postcode and address of parent/carers if different from child:		
Communication Needs (interpreter/signer/other):		
Additional Needs:		
Sibling Information:		
Section 2: Your Details		
Your Name:		
Your Position:		
Date and Time of Incident:		
Section 3: Your Report		
Are you reporting your own concerns or responding to concerns raised by someone else?		
Responding to my own concerns Responding to concerns raised by someone else	If responding to concerns raised by someone else, please provide their name and position within the organisation:	
Please provide details of the incident or concerns you have, including times, dates or other relevant information (such as a description of any injuries, whether you are recording fact, opinion or hearsay)		
The child/young person's account, if it can be given, of what has happened and how:		
Please provide details of the person alleged to have caused the incident/injury including. Where possible, their name, address and date of birth (or approximate age):		
Please provide details of any witnesses to the incident(s):		
Your signature:		
Designated Safeguarding Lead received this information		
Date:	Time:	
DSL's signature:		

Body Map

If there are visible marks on the child or young person they should be recorded here.

